

Overview COVID-19 measures – RECLOSURE

Country	Re-opening strategy	Safety measures
AT	<p><u>From NOV 3</u> - HORECA closed</p> <p><u>From NOV 17</u> - Non-essential shops closed</p> <p><u>From DEC 7</u> - Non-essential shops opened</p> <p><u>From DEC 26</u> - Nationwide lockdown in place until 5 Feb.: only essential shops opened</p> <p><u>From FEB 3</u> - Non-essential shops opened</p>	<p>Social distancing > 2 m</p> <p>Max 1 customer per 20 m², this also applies to shopping centres and market halls. In shopping centres, the connecting structures should not be counted in the number of m².</p> <p>Closing time at 7 pm</p> <p><u>From 25 JAN</u>: FFP2 masks must be worn in retail and public transport. There is no obligation for retailers to distribute them, but some voluntary commitments from big retailers</p> <p>Disinfection gel at entrance</p> <p>Gloves obligation for employees</p> <p>Trolleys must be disinfected after each use</p> <p>Surfaces and devices must be cleaned regularly</p> <p>Plexiglass protection must be provided for cashiers</p> <p>Floor markings must be placed in the cash desk area to ensure distance</p> <p>Use of trolleys mandatory to ensure distance</p> <p>Posters with information not to enter with symptoms</p> <p>Deliveries possible but not click-and-collect</p> <p>Source: https://www.austria.info/en/service-and-facts/coronavirus-information</p>
BE	<p><u>From OCT 10</u> - Bars and cafes closed</p> <p><u>From OCT 19</u> - Restaurants closed</p>	<p>Social distancing > 1.5 m</p> <p>Max 1 customer per 10 m²</p> <p>Max 2 persons shopping from the same household</p> <p>Face masks compulsory everywhere, indoor and outdoor</p>

	<p>- Christmas markets prohibited <u>From NOV 2</u></p> <p>- Non-essential shops and market stalls closed <u>From DEC 1</u></p> <p>- Non-essential shops open again</p>	<p>Max 30 minutes in the shop</p> <p>Food stores are not allowed to sell non-essential items</p> <p>All shops must close at 8 pm</p> <p>Click-and-collect still possible for non-food retailers</p> <p>Quarantine reduced to 7 days</p> <p>Masks – not mandatory to wear medical masks nor FFP2</p> <p>Guides developed by social partners</p> <p>Generic guides for action against the spread of the epidemic</p>
BG	<p><u>DEC 15</u></p> <p>- Restaurants, bars and cafes closed</p>	<p>Face masks obligatory in public spaces</p>
CH		<p>Social distancing</p> <p>Face mask obligation</p> <p>Closing time at 19h</p>
CY	<p><u>DEC 15</u></p> <p>- Bar restaurants and cafes closed</p>	<p>Social distancing > 2 m</p> <p>Max 1 customer per 8 m²</p> <p>Until 10h only access for vulnerable customers</p>
CZ	<p><u>From OCT 22</u></p> <p>- With the exception of grocery stores, drugstores, pharmacies, and other shops providing essential or remembrance goods all retail stores closed</p> <p>- In larger shopping centers, only essential shops may be open</p> <p><u>From DEC 3</u></p> <p>- All shops open</p> <p><u>From DEC 18</u></p> <p>- Bars and restaurants closed</p> <p><u>From JAN 7</u></p> <p>-Level 5 emergency measures extended until 22 January.</p> <p>-Only essential shops and services opened provided that they comply with safety measure</p>	<p>Social distancing > 2 m</p> <p>Max 1 customer per 15 m²</p> <p>Hand disinfection at the entrance</p> <p>Face mask obligation</p> <p>Queue management inside and outside</p> <p>Gloves obligation – to be provided by retailers at entrance</p> <p>Closing time at 11 pm</p> <p><u>From 28 OCT:</u></p> <p>Florists may stay open but only 2 people at a time can be inside the shop. Farmer's markets may only sell locally produced fruit, vegetables, milk, bread dairy, and confectionery products and may only have a maximum of 20 people on the premises (per 400 m²). Stalls must be 2 meters apart and the consumption of food in market areas is prohibited.</p> <p><u>From 13 NOV:</u></p>

The regions will be assigned to **five levels, on which the respective anti-epidemic measures will depend.** The regions will be assigned to the levels based on epidemiological indicators, such as the 14-day incidence per 100,000 inhabitants, a simplified calculation of the reproduction number, test positivity and the 14-day incidence per 100,000 inhabitants focused on seniors. On the 18th of November all regions were in level 5 (violet), meaning closure of all non-essential shops. Follow developments here: [Anti-epidemic-system-PES-13112020](#)

From 7 JAN:

Only essential shops and services opened provided that they comply with safety measure. Stores can only sell retail goods falling within the scope of “essential”, i.e. food and animal food, fuel, cosmetics, hygienic goods, medication, and flowers. No Sunday trading ban.

Essential shops/services are defined as:

- Supermarkets and food and drink shops
- Pharmacies
- Drugstores
- Gas stations
- Pet shops
- Opticians
- Newspaper and tobacco shops
- Laundromats and dry cleaners
- Car service stations and washes
- Hardware stores
- Towing services
- Florists
- Locksmiths
- Sewing supply stores (haberdasheries)
- Shipping services
- Funeral services
- Building supply stores

		<ul style="list-style-type: none"> • Home appliance shops • Shops selling remembrance goods (wreaths, candles) • Plumbing services • Guns and ammunition shops
DE	<p><u>From OCT 28</u></p> <p>- Bars and restaurants closed until 20 December</p> <p><u>From DEC 16 (until at least JAN 10)</u></p> <p>- all non-essential shops to close</p> <p><u>From JAN 19:</u></p> <p>- Previous measures will be extended (at least until Easter?): non-essential retail remains closed. Supermarkets, shops selling foodstuffs and drugstores remain open.</p>	<p>Social distancing > 1.5 m</p> <p>Max 1 person per 10 m² in shops <800 m²; max 1 person per 20 m² for shops > 800 m²</p> <p>Strict hygiene measures</p> <p>Face masks obligation (as of Jan 19 FFP2 masks) – in stores, in front of stores and at parking places</p> <p>Access control</p> <p>Avoid queues</p> <p>Open on Sundays</p> <p>Max 1 customer per 10 m²</p> <p>Click-and-collect will be possible in some regions, but not in Baden-Württemberg and Saxony</p> <p>The following shops are understood as essential and can stay open:</p> <p>Food stores, weekly street food markets, delivery services, drinks cash and carries, health food shops, specialist baby supplies shops, pet shops, pharmacies and medical appliance and supplies shops, chemists, opticians, hearing aid shops, petrol stations and car/bicycle repairers, banks</p> <p>For non-essential retailers – working on a re-opening strategy proposal: testing, mask wearing, individual appointments for customers...</p> <p>On public transport and in shops wearing of medical masks is mandatory (not necessarily FFP2); textile masks not allowed</p> <p>Encouraging home office work where possible in order to reduce contact on public transport</p> <p>Regionally and locally stricter measures will be taken depending on infection rates</p> <p>Curfew will be left to the landers based on number of cases</p>
DK	<p><u>From DEC 7</u></p> <p>- Restaurants and bars closed again in 39 municipalities</p>	<p>Social distancing > 2 m depending on the situation</p> <p>Requirements for shops (except supermarkets):</p>

	<p><u>From DEC 9</u> - Restaurants and bars closed in 68 municipalities</p> <p><u>From DEC 15 (until JAN 3)</u> - Restaurants and bars closed all over the country</p> <p><u>From DEC 17 (until JAN 3)</u> - Shopping centers as well as shops > 5000 m² closed</p> <p><u>From DEC 25 (until FEB 28)</u> - All non-essential shops and shopping malls to close, irrespective of size; all serving closed (take-out available)</p>	<ul style="list-style-type: none"> • Stores under 2000 m² = 7,5 m² pr. customer max 266 customers • Stores 2000-4999 m² = 10 m² pr. customer max 500 customers • Stores 5000-9999 m² = 12 m² pr. customer max 833 customers • Over 10000 m² = 25 m² pr. customer min. 266 customers • Stores over 2000 m² = one-way directions in stores. <p>Hand sanitizing at the entrance Signs indicating the maximum number of people allowed and requirements for entering. Distance lines (voluntary). Facemasks in public transport and restaurants, cafes and shops. Shops over 2.000 m² requirement on 1 supervisory staff (corona guide) at entrances per 2.000 m². Should be visible by wearing a yellow vest or badge. Guidelines on the interior design of shops. Sale of alcohol prohibited between 22h and 5h. Shopping malls and all other shops closed - except grocery stores, pharmacies and other medical equipment:</p> <ul style="list-style-type: none"> • Click and Collect is still available from closed shops incl. department stores. • E-commerce has been expanded to phone and email as well. • Department stores to open food departments – rest is closed. • Some traders can still buy goods from shops for business use inside their corporation. <p>Pamphlet about newest restrictions Best Practise Guidelines for retail Guidelines for all sectors</p> <p>The requirements apply until 28 February 2021 (country-wide lockdown)</p>
EE		<p>Social distancing > 2 m Respect 2+2 rule Face mask obligation Disinfectants must be available in sales areas and shopping malls</p>

		No aggressive promotion campaigns (voluntary commitment taken by the largest shopping malls)
EL	<p><u>From NOV 3</u></p> <ul style="list-style-type: none"> - Restaurants, cafes and bars to close <p><u>From NOV 9</u></p> <ul style="list-style-type: none"> - Non-essential shops closed again 	<p>Social distancing > 1.5 m</p> <p>Face mask obligation everywhere indoors and outdoors</p> <p>Strict hygiene measures</p> <p>For stores < 20 m² max 4 persons; stores 20-100 m² max 4 persons + 1 person pr. 10 m²; stores > 100 m² max 12 persons + 1 person pr. 15 m²; stores > 300 m² 1 person pr. 10 m² on each floor.</p> <p>Opening hours starting at 10 am and closing at 8.30 pm</p>
ES	<p><u>From NOV</u></p> <ul style="list-style-type: none"> - Castilla León, Asturias, Cataluña: Stores > 800 m² closed, and smaller ones can operate at 30% capacity. Large stores can only open up to 800 m² - Granada (Andalucía) have close non-essential retail. <p><u>From 15 DEC</u></p> <ul style="list-style-type: none"> - Retail is open all over the country except in Castilla León; each region has its own policy - Bars and restaurants open again but with limited opening hours 	<p>Social distancing > 1.5 m</p> <p>Max 1 customer if 1.5 m cannot be guaranteed</p> <p>Face masks obligatory everywhere</p> <p>Gloves mandatory for workers</p> <p>Hand disinfection gel should be available</p> <p>Special opening hours for customers > 65 y</p> <p>Sales promotions can be carried out if they are accompanied by measures to avoid crowds</p> <p>Mandatory disinfection in establishments twice a day (one of them at the end of the opening hours)</p> <p>Ventilation of establishments several times a day, one of them during 5 minutes at least</p> <p>Recommendation to use card payment</p> <p>Obligatory cleaning of Point of Sale devices and any touchable surface after each use</p> <p>Self-service by consumer is prohibited</p> <p>Prohibited exhibition of test products not intended for sale</p> <p>In clothing stores, mandatory disinfection of fitting rooms after use and for tested clothes non purchased by the customer.</p> <p>Good Practice Guide</p> <p>The situation in Spain is very complicated as each autonomous region is applying different criteria:</p>

		<p>All of them have approved a curfew (22:00, 23:00 or 24:00 differs between regions), and they have also approved different reductions of capacities in stores (30%, 50% or 75% depending on the sanitary situation)</p> <p>Other autonomous regions have shop opening hours restrictions: In Andalucía non-essential stores have to close at 18:00 and in Aragon all non-essential stores, hypermarkets, medium and large surfaces, shopping centres, commercial parks or establishments that are part of them at 20:00.</p> <p>Some regions imposing hard restrictions on food retailers as if they were "non-essential"</p> <p>Consumer confidence and demand has lowered</p>
FI		<p>Social distancing > 2 m</p> <p>Surfaces should be cleaned regularly</p> <p>Opening hours for risk groups hours in the morning</p> <p>Hand sanitizing</p> <p>Strong recommendation to wear masks</p> <p>Law that would give regional authorities the powers to impose limits on the number of people in stores being prepared</p>
FR	<p><u>From OCT 30</u> - Non-essential retail, restaurants, cafes, and bars closed again until JAN 20 2021 for HORECA.</p> <p><u>From NOV 28</u> - Non-food retail shops can reopen, including shopping centres</p> <p><u>From JAN 16</u> -Non-food shops opened, must close at 6pm; Large non-essential stores in commercial centres over 20,000 m2 are closed</p>	<p>Social distancing > 1 m</p> <p>Max 1 customer per 10 m² of store surface</p> <p>Counting system (manual or automatic) to be in place.</p> <p>Face masks highly recommended and compulsory in shops. Every company has been requested to store masks for 10 weeks.</p> <p>Where possible the walkways in shops should be unidirectional</p> <p>Regular ventilation</p> <p>Disinfectant gel at entrance</p> <p>Circulation plan has to be in place</p> <p>Customers should be informed of hygiene measures</p> <p><u>From JAN 16: https://www.gouvernement.fr/en/coronavirus-covid-19</u></p> <p>Shops and services opened but must be closed at 6PM. – many controls and sanctions</p> <p>Curfew from 6am to 6pm – will create delivery problems</p>

		<p>Opening allowed on all Sundays for some regions Bars, restaurants, cinemas, theatres, museums and gyms remain closed.</p> <p>Best practise guide National protocol</p> <p>Sales postponed to JAN 20</p>
HR	<p><u>DEC 15 (until DEC 21)</u> - Restaurants, bars and cafes closed</p>	<p>Face mask obligation in public spaces Social distancing</p>
HU	<p><u>From NOV 11</u> - Restaurants and bars closed</p>	<p>Mouth and nose covering obligation - stores are being held accountable for customers non-compliance. Three violations will result in closure of the store Closing time at 7 pm for all stores Recommendations for stores: - Surfaces, trolleys and handles to be cleaned regularly - Hand disinfection gel recommended at the cash register - Plexiglass in front of cashiers recommended - Clear information on hygiene to customers - Gloves and hand disinfection gel should be available to the cashiers</p>
IE	<p><u>From SEP 21</u> - Bars not serving food closed <u>From OCT 21</u> - Non-essential retail shops closed again for six weeks <u>From DEC 4</u> - Bars and restaurants and non-essential shops open again <u>From DEC 24</u> -Hospitality closed, take out only <u>From DEC 30 (until 6 MARCH)</u> -Non-essential retail closed <u>From JAN 8</u> -Ban on click & collect retail services, delivery only</p>	<p>Social distancing > 2 m, (1 m in bars/food service if other mitigation measures met e.g. table service, pre-booking) Limited number of people in the store to allow social distancing Face masks mandatory Hygiene and cleaning Further restrictions around click & collect Essential retail is open & additional categories of stores captured in that definition (DYI, hardware stores) List of essential retail outlets:</p> <ul style="list-style-type: none"> • Outlets selling food or beverages on a takeaway basis, or newspapers, whether on a retail or wholesale basis and whether in non-specialised or specialised outlet. • markets that, wholly or principally, offer food for sale.

		<ul style="list-style-type: none"> • outlets selling products necessary for the essential upkeep and functioning of places of residence and businesses, whether on a retail or wholesale basis. • pharmacies, chemists and retailers or wholesalers providing pharmaceuticals or pharmaceutical or dispensing services, whether on a retail or wholesale basis. • outlets selling health, medical or orthopaedic goods in a specialised outlet, whether on a retail or wholesale basis. • fuel service stations and heating fuel providers • outlets selling essential items for the health and welfare of animals (including animal feed and veterinary medicinal products, pet food, animal bedding and animal supplies), whether on a retail or wholesale basis. • laundries and drycleaners • banks, post offices and credit unions • outlets selling safety supplies (including work-wear apparel, footwear and personal protective equipment), whether on a retail or wholesale basis. • hardware outlets, builders' merchants and outlets that provide, whether on a retail or wholesale basis • hardware products necessary for home and business maintenance or construction and development, • sanitation and farm equipment, or • supplies and tools essential for farming or agriculture purposes. • outlets providing for the repair and maintenance of mechanically propelled vehicles or bicycles and any related facilities (including tyre sales and repairs)
IS		
IT	<p><u>From OCT</u></p> <ul style="list-style-type: none"> - Bars and restaurants to close at 6pm - Some regional authorities have imposed closure of big non-food stores and shopping centers in weekends 	<p>Social distancing > 1 m Max 1 customer per 10 m² Max 1 customer in small shops</p>

<p><u>From NOV 4</u> - Non-essential shops closed on weekends, in some regions also grocery shops must close on Sundays - All shopping centers closed in weekends and on holidays - Non-essential shops closed in Milan</p> <p><u>From DEC</u> - Geographic approach: red (total lockdown except supermarkets, DIY and services), orange (shops opened; restaurants, bars, food businesses closed, takeaway only) and yellow (commercial centres must close on Saturdays and Sundays)</p> <p><u>From 3 FEB</u> No red regions; shops opened</p>	<p>Customers not allowed to stay longer than needed Entrance and exit in deferred manner Face masks recommended in shops and mandatory in closed public spaces Hydroalcoholic gel to each customer before accessing Single-use gloves Screening of customers' temperature recommended Essential shops can sell non-essential products Essential shops are:</p> <ul style="list-style-type: none"> • Retail trade in non-specialized stores with a prevalence of food and beverage products (hypermarkets, supermarkets, food discount stores, mini-markets and other non-specialized businesses of various foods) • Retail sale of frozen products • Retail trade in non-specialized stores of computers, peripherals, telecommunications equipment, audio and video consumer electronics, household appliances • Retail sale of food, beverages and tobacco products in specialized stores (codes: 47.2), including those specialized in the sale of electronic cigarettes and liquids from inhalation • Retail sale of automotive fuel in specialized shops • Retail sale of IT and telecommunication equipment (ICT) in specialized shops (code: 47.4) • Retail sale of hardware, paints, flat glass and materials for construction (including pottery and piastrelle) in specialized shops • Retail sale of sanitary items • Retail sale of machinery, equipment and products for agriculture and gardening • Retail sale of lighting items and safety systems in specialized stores • Retail sale of books in specialized shops • Retail sale of newspapers, magazines and periodicals • Retail sale of stationery items and office supplies • Retail sale of clothing and footwear for children and babies
--	---

		<ul style="list-style-type: none"> • Retail sale of personal linen • Retail sale of sporting goods, bicycles and leisure articles in specialized shops • Sale of motor vehicles, motorcycles and related parts and accessories • Retail sale of games and toys in specialized shops • Retail sale of medicines in specialized shops (pharmacies and other specialized drug stores not subject to medical prescription) • Retail sale of medical and orthopedic items in specialized stores • Retail sale of cosmetics, perfumery and herbalist articles in specialized stores • Retail sale of flowers, plants, bulbs, seeds and fertilizers • Retail sale of pets and pet food in specialized stores • Retail sale of optical and photographic material • Retail sale of fuel for domestic use and heating • Retail sale of soaps, detergents, polishing products and related • Retail sale of funeral and cemetery items • Retail sale of: food and drink products; fruit and vegetables; fish; meat; flowers, plants, bulbs, seeds and fertilizers; perfumes and cosmetics; soaps, detergents and other cleaners; linen; clothing and footwear for children and babies • Retail sale of any type of product via the internet, television, mail order, radio, telephone • Trade carried out by means of automatic vending machines
LT	<p><u>From NOV 7</u> - Restaurant, bars and sport events closed</p> <p><u>From DEC 16</u> -All shops closed except for: food, veterinary, pharmacies, optics and orthopedy. Click & collect allowed -Services (incl restaurants) requiring more than 15 min contact are prohibited; take away only.</p>	<p>Social distancing > 2 m Max 1 customer per 15 m² floorspace - distancing, masks, hygiene Staff and customers (>6yr-old) to cover their mouth and nose in closed areas Strict hygiene measures Hand disinfection gel at entrance Provide information to visitors on hygiene at entrance Surfaces and devices must be cleaned regularly Recommendations from the Government</p>
LU	<u>From NOV 26</u>	Social distancing > 2 m

	<ul style="list-style-type: none"> - Bars and restaurants closed <u>From DEC 15</u> - Bars and restaurants re-open 	<p>Face masks mandatory when social distancing cannot be respected</p> <p>Max 1 customer per 10 m² for shops bigger than 400 m²</p> <p>Guidance webinar</p>
LV	<ul style="list-style-type: none"> <u>From NOV 9</u> - Bars and restaurants closed 	<p>Social distancing > 2m</p> <p>Max 1 customer per 4 m² floorspace</p> <p>Face mask obligation</p> <p>Posters instructing consumers to be socially responsible and follow social distancing</p> <p>Distance lines</p> <p>Regular announcements in the shopping malls requesting consumers to avoid from needlessly staying and to follow social distancing</p> <p>Avoid crowding at the entrance</p> <p>Hand disinfection gel should be available before and after shopping (at the entrance and checkout)</p> <p>Non-essential shops can open during working days only.</p> <p>In weekends, only essential stores, such as grocery stores, pharmacies, veterinarian pharmacies, pet stores, bookstores, newsstands, optical stores, hygiene goods and household stores, telecommunication stores will be opened in shopping centers.</p> <p>Recommendations from the Ministry of Economics</p>
MT		<p>Social distancing > 2 m</p> <p>Face masks obligatory in public spaces</p>
NL	<ul style="list-style-type: none"> <u>From OCT 13</u> - Restaurants and cafes closed again <u>From DEC 15 (until FEB 9 at least)</u> - Non-essential shops closed - Supermarkets, food stores, animal food stores opened; cannot sell non-essential goods 	<p>Social distancing > 1.5 m</p> <p>Max 1 customer per 10 m²</p> <p>Hygiene measures</p> <p>Face masks required for clients aged >13 years</p> <p>Special shopping hours for vulnerable customers</p> <p>All shops must close at 8 pm.</p> <p>Evening curfew between 20.30h and 4.30h & only one person can be received in your home every day → delivery problems</p> <p>There is a prohibition on the sale and delivery of alcoholic drinks and soft drugs between 8 pm and 7 am</p>

		<p>Click & collect – gov. contemplating this option Non-food stores can stay open if they also sell food, but then only keep the food part open Hotels are open, but not allowed to served food & drinks Essential stops that can stay open are:</p> <ul style="list-style-type: none"> • Locations for business and financial services; • Grocery stores; • Commodity markets for foodstuffs; • Pharmacies and drug stores; • Pet stores; • Hearing care professionals and opticians; • Petrol stations; • Shops for care and welfare aids; • Locations for repair and maintenance of consumer goods and (motor) vehicles; • Laundries and dry cleaners; • The pick-up function at do-it-yourself stores (pick-up of order); • Shops outside for Christmas trees and flower sales; • Wholesalers (business to business); • Service points for receiving and sending letters and postal parcels. <p>Guidelines for responsible shopping Guidelines for responsible shopping areas</p>
<p>NO</p>	<p><u>From NOV 10</u> - Restaurants, cafes and bars closed in big cities</p> <p><u>From JAN 23 (until JAN 31)</u> -gov. shutdown: non-essential shops closed in Oslo region</p>	<p>Social distancing > 2 m Plexiglass in front of cashiers recommended in guidelines Facemasks mandatory in shops Closed: shopping centres and warehouses (larger than 4.000 m2 & serving food, meant to attract people for gatherings)</p>

	<p><u>From FEB 3</u> -Retail is opened again, except shopping centres and warehouses</p>	
PL	<p><u>From NOV 1</u> - Restaurants and bars closed again</p> <p><u>From NOV 7</u> - Non-essential stores closed, only grocery stores and DIY stores open. - Shopping centres closed</p> <p><u>From NOV 27</u> - Non-essential shops and shopping centres open again - Restaurants and bars remain closed</p>	<p>Social distancing > 1.5 m Max 1 person per 10 m² in shops < 100 m²; max 1 person per 15 m² in shops > 100 m² Covering nose and mouth mandatory Shops are obliged to provide customers with disinfectants or disposable gloves Opening hours from 10-12 reserved for vulnerable consumers No limits on opening hours, except the ban on Sunday sales – an exemption was introduced for the 6th of December. PoHID is asking the government to prioritise retail workers for the vaccination program</p>
PT	<p><u>From NOV 24</u> - State of emergency -Restaurants closed (until mid-Feb); shops opened</p> <p><u>From DEC 28 to JAN 31</u> -Nationwide lockdown: shopping malls closed except for some services outlets (hair, beauty, and pharmacies); non-essential shops closed</p>	<p>Social distance > 2 m In shops, markets and post offices, the number of customers is limited: -in shops under 100 m² – 1 person/10 m², -in shops over 100 m² – 1 person/15 m², Face mask obligation in stores and all workplaces Avoid concentration of people at entrance and queues Opening hours from 10 am to 10 pm Sale of alcohol not allowed in retail stores after 8 pm Placing, whenever possible, marks on the floor that indicate minimum distances between customers Priority service for people over 70, with chronic diseases, immune system deficiencies, health professionals, security forces, armed forces. Display respiratory, social and hygiene regulations in a visible place for customers, in Portuguese and English, and encourage staff and customers to comply with them. Different doors for entrance/exit, or specific routes to avoid the crossing of customers Disinfection gel at entrance and exit, and in other places of the shops (minimum ratio of one dispenser per 100 m²)</p>

		<p>Promote the airing/air renovation (at least 6 times/day)</p> <p>Surfaces and devices must be cleaned regularly (POS's machines or other equipment in direct contact with customers shall be cleaned after each use)</p> <p>Changing rooms must: respect the social distancing, be disinfected after each use, have disinfection for customers</p> <p>The clothes tried on by customers must be separated from others and should not be put back on display (at least for the estimated number of hours of the coronavirus survival, depending on the fabric).</p> <p>In case of product return, disinfection is mandatory.</p> <p>Specific and stricter restrictions in 3 regions in the north of Portugal</p> <p><u>Nov 24</u>: New state of emergency until the Dec 8. Municipalities are being divided into 4 levels of risk: Moderate, high, too high, extreme. Curfew and restrictions on movement apply to the higher levels – shops closing at 6pm</p> <p><u>Dec 28</u>: only opened DIY, pharmacies, pharmaceutical outlets, shops with food products, cosmetics, toiletries and cleaning products, renovation and construction products, animal products, newspapers or books, and furniture (IKEA).</p> <p>APED Guide</p> <p>Recommendations from the Government</p> <p>Governmental Sectoral Guidelines</p>
RO	<p><u>From NOV</u></p> <ul style="list-style-type: none"> - In some regions restaurants are closed - Farmers markets are closed 	<p>Social distancing > 2 m</p> <p>Max 1 client pr. 4 m², or 30% of the stores' capacity</p> <p>Number of persons allowed in the store should be indicated at the entrance</p> <p>Mouth and nose covering obligation</p> <p>Plexiglass in front of cashiers recommended</p> <p>Disinfection of exposed surfaces</p> <p>Unidirectional entry/exit</p> <p>Closing time at 20/21 depending on the region</p>

		<p>Shopping centres and DIY stores are closed on weekends and only open between 10h and 20/21h during the week</p> <p>The government is considering banning baskets</p> <p>Regional developments can be followed here: https://infoqram.com/1p2xyjdx5kz7jli0krz0y65gxxcrn2ppe07</p>
SE	<p><u>FEB</u></p> <p>-stores opened</p>	<p>Social distancing > 1.5 m</p> <p>Recommendation for people not to go to shops/crowded places</p> <p>All businesses should take measures to minimise the amount of concurrent visitors they have, adjust opening times, and offer digital alternatives. Avoid overcrowding by not organising activities where a lot of people will be gathering together</p> <p>Svensk Handel guide</p> <p><u>FROM JAN</u></p> <ul style="list-style-type: none"> - Gov. has new temporary powers: Limit of # people in stores, gyms and bath houses -Face masks only mandatory in public transport - 1 customer per 10 m2 (space with shelves/freezers etc is subtracted from the total available space). The real estate owners are now also obliged to re-plan the layout and furnishing of shopping malls to discourage people from “just hanging out” indoors - Stores now must: <ul style="list-style-type: none"> i. Calculate maximum number of customers i. Document the maximum number and explain how the calculation has been made i. Put up signs to inform about the maximum number γ. Ensure that the maximum number is not exceeded γ. Inform customers and visitors about how the spread of infection can be avoided i. Offer hand disinfection and / or hand washing i. Document in writing other infection control measures taken by the store i. Follow up on infection control measures taken

		<p>k. Stay informed about special recommendations from the Swedish Public Health Agency and the regional infection control doctor</p> <p>-Shopping malls might close in case there are too many people - Restaurants still opened, but no alcohol sold after 8pm, 4 mx at tables</p>
SI	<p><u>From NOV 13</u> - Non-essential shops closed - Restaurants and bars closed</p>	<p>Shops reserved for seniors from 8h-10h on workdays Opening hours at least 8h to 18h All shops closed on Sundays and holidays Face masks obligation in public spaces</p>
SK	<p><u>From NOV 27</u> - Restaurants and bars closed <u>From DEC 19</u> - All non-essential shops closed</p>	<p>Social distancing > 2 m Max 1 person per 15 m² - expected to be increased to max 1 person per 25 m² Face mask obligation Covering mouth and nose required (not outdoor) Hand disinfectant or gloves at entrance required Screening of customers' temperature required for shopping centres Distance lining Shops reserved for seniors from 9h-11h on workdays People are not allowed to work or go shopping unless they can show negative test results</p>
UK	<p><u>From OCT</u> - Non-essential shops were closed in Wales <u>From NOV 5</u> - Non-essential shops closed in England - Bars and restaurants closed <u>From DEC 3</u> - Retail open all over the county <u>From DEC 16</u> - Bars and restaurants closed again in London <u>From DEC 20</u> - All non-essential shops closed in London and regions of East and South East England due to new mutation of the virus -Restaurants closed, takeaway only</p>	<p>Social distancing > 1 m Face coverings compulsory in shops – enforced by the police. Fitting rooms closed Click-and-collect possible – gov. considering forbidding it No restriction on selling non-essential products in essential retailers in England, but this was the case in Wales Guide on social distancing in non-food stores and warehouses</p>

Contact:
Katinka Worsoe - +32 2 737 05 86 - worsoe@eurocommerce.eu